



endless knot

## RUG CARE INSTRUCTIONS

### Wool Rugs

Wool rugs are extremely durable, and a naturally occurring oil in wool called lanolin makes wool rugs more resistant to stains than other materials.

Shedding is inherent to wool rugs and primarily occurs within the first 3-6 months. That's why we use the finest wools that are less prone to shedding.

Rotate the rug every three months to avoid uneven fading and wear.

Vacuum the rug as needed using suction only — **do not** use the bristles.

Avoid pulling loose yarns. If necessary, clip them to be even with the pile height.

Spot clean as needed using a damp (not wet) cloth with warm water.

Do not use soap or cleaning products — they can damage or fade the rug.

Send the rug to a professional cleaning service for large or deep stains.

Use a rug pad to preserve the life of the rug.

### Silk and Silk Blend Rugs

Silk rugs are prized for their exquisite luster and rich texture. Silk fibers lend themselves to dense knotting — they can create rugs with highly detailed, beautiful patterns.

Rotate the rug every three months to avoid uneven fading and wear.

Vacuum the rug at least once a week, and twice if it's in a high-traffic area.

Vacuum using suction only — **do not** use the bristles.

Avoid pulling loose yarns. If necessary, clip them to be even with the pile height.

Remove spills immediately by blotting with a clean, undyed cloth. Press firmly around the spill to absorb as much as possible.

Lay flat to dry after spot cleaning. If the rug is drying under the sun, place it facedown to avoid fading.

Send the rug to a professional cleaning service every few years. Do not dry clean the rug.

Store the rug by rolling it front side out and wrapping it in a protective cloth.

Never fold the rug for storage.

Use a rug pad to preserve the life of the rug.

### Tencel™ and Tencel Blend Rugs

Tencel is a fiber fabricated from wood pulp. It's known for its soft feel and relaxed sheen that mimic the qualities of silk, and it can hold deep, vibrant colors.

Tencel rugs are characterized by tonal variations that may be affected by a room's lighting as well as the rug's angle. Shifting highlights and lowlights in the surface color of the rug are to be expected.

Rotate the rug every three months to avoid uneven fading and wear.

Vacuum as needed in one direction — do not vacuum back and forth.

Vacuum using suction only — **do not** use the bristles.

Do not spot clean or use any liquids on a Tencel rug.

Do not rub stains, as this can make them settle more deeply.

Send the rug to a professional cleaning service for any stains.

Use a rug pad to preserve the life of the rug.