



# endless knot

## Care & Cleaning of Products Containing Viscose or Tencel

Routine care and cleaning are vital to maintaining the long-term durability and appearance of your rug.

**WARNING:** Attempting to clean your rug with any of the following including but not limited to carpet shampooing, or commercial aerosol foam products intended for broadloom carpet may permanently damage your rug and will void your warranty. Tencel/Viscose Rugs are extremely sensitive to moisture & humidity. Under no circumstances should these products come into contact with water as discoloration will occur. For rugs with a high percentage of Tencel or Viscose, Endless Knot recommends using a Carpet & Rug Dry Cleaner product to clean stains. There are four steps to this process.

1. **Sprinkle Powder** - Sprinkle Carpet & Rug dry cleaning powder liberally to completely cover the stain.
2. **Brush** - Activate the powder by lightly brushing with a soft bristled brush or cloth. Do not scrub or brush hard. Dry clean powder cleans by absorbing the stains it contacts and keeping them contained as it dries.
3. **Vacuum** - Wait at least 30 minutes, then vacuum up the dry-cleaning powder. For ease of cleaning, start with a fresh bag or empty chamber in your vacuum cleaner for maximum suction.

### Is it possible to clean my carpet too often?

The more often a carpet is cleaned with Carpet & Rug Dry Cleaner, the longer it will maintain its original appearance. It is an excellent idea to clean high traffic areas and areas of heavy soiling regularly.